

Recognize Common Timeshare Scam Tactics

Learn how scammers may attempt to contact you

Watch out for these four types of fraudulent communications frequently used by scammers attempting to take advantage of timeshare Owners:



Pop-Up Ads

Fraudulent timeshare exit companies often disguise scams through pop-up ads designed to look like they're from your timeshare company. These ads may promote a "best price" offer that can only be purchased through the pop-up and do not lead to an official Hilton Grand Vacations or Bluegreen website.

Remember: If an offer seems too good to be true, it probably is.



Phone Calls

Scam phone calls may come as a recorded message or from a live agent. If you speak to a live agent and they become unprofessional, impatient, defensive or begin to pressure you to rent or sell your timeshare or related benefits, it is very likely a scam.

Protect yourself: Never confirm or provide personal information, document as many details as possible about the caller and report the incident to the appropriate authorities. Never wire money.



Phishing Emails

Fraudsters often impersonate companies and individuals, using names of legitimate employees and logos or documents to appear authentic. These emails often promise quick timeshare sales or transfers. If you receive an offer by email, verify the sender's email address and company domain. If anything looks suspicious, assume it is a phishing scam and do not click links or respond.



Letters And Postcards

Some scammers send letters or postcards offering to sell or rent your timeshare. These materials may include HGV, Bluegreen or Hilton-branded letterheads and appear official at first glance.

Check carefully: Fraudulent documents often contain inconsistencies, misspellings or awkward grammar. If the communication seems fraudulent, do not engage. Report the incident to the proper authorities.

We want to help you stay safe from timeshare fraud scams.

If you're ever unsure about a communication, please reach out to us.

Contact information is available at your Member website.