## **CLUB REFERENCE** 2021

**RULES AND FEES** 



Dear Club Members.

Happy New Year from everyone at Hilton Grand Vacations! For many of us, the arrival of a new year presents the exciting promise of new beginnings and possibilities. As we continue to hear good news about COVID-19 vaccines, I find myself encouraged about the future of travel: The majority of our properties are welcoming guests, more and more businesses continue to re-open and HGV has experienced increased demands for bookings.

#### **Keeping You in Mind**

Your health and safety, and that of our Team Members, will remain our top priority in 2021. As the new year evolves, so will our implementation of our **Enhanced Care Guidelines with Hilton CleanStay**<sup>TM</sup> at all HGV properties, offices and sales galleries. Your feedback on these elevated cleaning protocols has been outstanding, and I'm proud of the efforts made by our Team Members to make you feel safe and welcomed.

#### **Extended Travel Opportunities**

HGV's unprecedented decision to save all unused 2020 ClubPoints into 2021 at no cost to you will deliver our Members a year of travel unlike any other. When you combine the balance of ClubPoints now available with HGV's current inventory opportunities, you are uniquely positioned to make this year one of great adventures.

All unused ClubPoints were credited to your account in mid-December. If you paid to save your Points earlier in 2020, a refund of your transaction fee was also credited to your Club account. In addition, we reinstated the full ratio for Hilton Honors Points conversions. I hope you'll embrace the unique opportunities presented with these adjustments to your Club program and start booking this month. Before making a reservation, access the <u>Club Reference 2021: Rules and Fees</u> booklet for the latest information about your Club membership. A summary of this year's Club Program changes is available online. Visit our <u>New Year's Page</u> on the Club website for details.

#### **New Destinations**

We are committed to providing you with exciting travel options, and this year is no exception with the opening of several new properties, starting with the beautiful <u>La Pacifica Los Cabos by Hilton Club</u>. Located on the pristine beaches of Los Cabos, Mexico, this idyllic location will deliver the perfect respite we've all been needing. Later this year, explore the historic charm and culinary delights of Charleston, South Carolina, with a stay at the new Liberty Place Charleston by Hilton Club.

Looking further into 2022, we have properties opening in both tranquil Sesoko, Japan (<u>The Beach Resort Sesoko by Hilton Club</u>) and blissful Maui, Hawaii (<u>Maui Bay Villas by Hilton Grand Vacations</u>). Stay tuned for new announcements on these two properties, including as sales opportunities unfold!

#### Your HGV Experience

Finally, we continue to implement new features to enhance your time with us. This year, we expanded the list of properties that feature our In-Room TV Experience, which allows you to cast content from your mobile device on to your room's TV. With this technology, you can use your vacation time to take that long-postponed online yoga class from YouTube or watch the latest Netflix show from the comfort of your room.

If there's one thing this past year taught us is that the ability to travel is truly a privilege. I think we also found that spending time with family and creating memories with those we love are the best gifts we can give one another. Let's make 2021 a year to remember.

Happy travels.

Stan Soroka

Chief Customer Officer

Hilton Grand Vacations

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Each purchaser of an ownership interest at a Hilton Grand Vacations Club resort is also a member ("Member") of The Hilton Grand Vacations Club exchange program (also referred to as the "Club"). The Hilton Grand Vacations Club resort at which a Member owns an ownership interest is known as that Member's "Home Resort."

Each year Club Members receive an allotment of ClubPoints symbolic of the reservation rights of the vacation ownership interest(s) owned in the Club program. Members who own biennial interests receive an annual allotment of ClubPoints every other year. The number of allotted ClubPoints is based upon the Home Week owned considering the particular resort, season and unit type owned. Assigned ClubPoints are automatically deposited into a Member's account and utilized to make reservations in accordance with the rules herein. If a Member does not use allotted ClubPoints during a given year, they shall expire at the end of the year. See the ClubPoints and Open Season Rental Rates booklet at club.hiltongrandvacations.com/ en/club-membership to determine how many ClubPoints are required to make a reservation at any particular Hilton Grand Vacations Club resort.

Reservation requests are processed on a first-come/first-served basis. The Club cannot guarantee that a specific reservation request will be confirmed; however, the earlier a reservation request is submitted, the better the chance that the preferred reservation may be confirmed. The best results are achieved by making reservations as far in advance as the reservation windows allow. Flexibility with travel dates and destinations will also impact the success of travel planning.

Unless a Guest Certificate is obtained, all reservations shall be in the name of the Member and the Member must check-in

and be an occupant during the reserved stay. Guest Certificates are available for Home Week, Home Resort Priority, by Hilton Club Priority, and Club reservations only. Guest Certificates are not permitted for Open Season rental reservations. Members found to be utilizing exchange reservations for commercial or residential purposes may be denied privileges. Guest Certificates are subject to fees as set forth in the Club Fee Schedule at club.hiltongrandvacations.com.



Experience endless travel possibilities—every day and everywhere.

## RESORT RESERVATIONS AT CLUB RESORTS

There are five types of resort reservations within Club:

1) Home Week reservations are consecutive night reservations at the Home Resort in the season and unit type owned, for the number of days owned, checking in on the resort's standard or available check-in day ("Home Week"). Members have a priority reservation period to reserve their Home Week during the "Home Week Priority Reservation Window" without competing for such reservation with other Members other than those owning the same suite configuration and season at the same resort. This window lasts approximately ninety (90) days beginning one (1) year (365 days) prior to the desired check-in date and ending nine (9) months (276 days) in advance of the desired check-in date.

After the Home Week Priority Reservation Window ends, Members will no longer have an exclusive window to book their Home Week. however, they may still make a Home Week reservation, subject to availability.

The Home Week Priority Reservation Window for Hokulani Waikiki by Hilton Grand Vacations (also known as BW Vacation Suites ) and The Grand Islander by Hilton Grand Vacations (also known as GI Vacation Suites ) lasts six (6) months (186 days) beginning one (1) year (365 days) prior to the start day of the desired check-in and ending six (6) months in advance of the desired check-in date.

Home Week reservations may only be made using current-year ClubPoints associated with the specific ownership interest associated with that Home Week. When a Home Week reservation is confirmed, the entire annual allotment of ClubPoints assigned to the Member for that ownership interest is used. Home Week Priority Reservation Windows may be extended during the first year that a resort is available for occupancy through the Club.

Members who own a designated fixed or event week shall automatically have their week reserved annually. In order to use a fixed or event week for other vacation options available, the Member may visit the website at club.hiltongrandvacations.com or contact the Club to cancel the automatic reservation. If ClubPoints are borrowed against a fixed or event week, the Home Week reservation rights appurtenant thereto are relinguished and no automatic reservation will be made.

2) Home Resort Priority reservations are made at a Member's Home Resort in any unit type available subject to Member ClubPoint availability, minimum booking requirements and accommodation availability. During the Home Resort Priority Reservation Window, Members will only compete for reservations with other owners at that resort. After the Home Resort Priority window ends, Members may still make Home Resort reservations subject to availability. Home Resort Priority

reservations may only be made using ClubPoints associated with the specific ownership interest at that resort.

Home Resort Priority reservations are only available to owners at these select resorts:

- At West 57th Street by Hilton Club (also known as 57th Street Vacation Suites) the Home Resort Priority window begins nine (9) months (276 days) prior to the check-out date and ends sixty (60) days in advance of the check-out date. One-night minimum booking required.
- At The Residences by Hilton Club (also known as HC Suites), The District by Hilton Club (also known as TD Suites), The Central at 5th by Hilton Club (also known as 48th Street Vacation Suites ) and The Quin by Hilton Club (also known as Central Park Vacation Suites), the Home Resort Priority Window begins nine (9) months (276 days) prior to the check-out date and ends 105 days prior to the check-out date. One-night minimum booking required.

Home Resort Priority reservations may be offered at additional resorts in the future or during the first year that a resort is available for occupancy through the Club. Home Resort Priority Windows may change from time to time.

3) By Hilton Club Priority exchange is a reciprocal priority exchange window where owners at select "by Hilton Club" branded properties may exchange into each other's property during a fifteen (15) day reciprocal exchange window without competing with Members who do not own an interest at those resorts. By Hilton Club priority exchange reservations may only be made using ClubPoints. After the by Hilton Club Priority window ends, Members may still make a by Hilton Club priority reservation, subject to availability.

- A by Hilton Club Priority exchange window currently exists between The Central at 5th by Hilton Club, The District by Hilton Club, The Quin by Hilton Club, and The Residences by Hilton Club beginning 104 days prior to check-out and ending 90 days prior to check-out. One-night minimum booking is required.
- 4) Club Reservations require a three
  (3) night minimum booking in any resort
  accommodations available within the Club
  using available ClubPoints during the "Club
  Reservation Window." Except for the resorts
  listed below, the Club Reservation Window
  commences nine (9) months (276 days)
  prior to the check-out date and ends thirty
  (30) days prior to check-in. After the Club
  Reservation Window ends, Members may still
  make a Club reservation up to one (1) day
  prior to check-in, subject to availability.
- The Club Reservation Window for Hokulani Waikiki by Hilton Grand Vacations and The Grand Islander by Hilton Grand Vacations begins six (6) months (186 days) prior to the check-out date.
- The Club Reservation Window for West 57th Street by Hilton Club and The Residences by Hilton Club begins fifty-nine (59) days prior to the check-out date, and the three-night minimum booking does not apply.
- The Club Reservation Window for The Central at 5th by Hilton Club, The District by Hilton Club, The Quin by Hilton Club, and The Residences by Hilton Club begins eight-nine (89) days prior to the check-out date, and the three-night minimum booking does not apply.
- 5) Open Season rental reservations are two (2) night minimum reservations in any resort accommodations available within the Club (subject to the exclusions below) by paying the applicable Open Season rental rate during

- a period of time referred to as the "Open Season Reservation Window."The Open Season Reservation Window occurs thirty (30) days prior to the check-out date through one (1) day prior to check-in. Reservations may not be changed, and the standard cancellation policy applies.
- The Open Season Reservation Window for The Central at 5th by Hilton Club, The District by Hilton Club, The Quin by Hilton Club, The Residences by Hilton Club, and West 57th Street by Hilton Club are limited to the Owners at each respective resort, and the two-night minimum booking does not apply. Notwithstanding the forgoing, the Club may permit persons who are not owners at "by Hilton Club properties" the opportunity to utilize Open Season rental rates to maximize occupancy levels at those properties for the benefit of both the Club and the respective properties.
- The Open Season Reservation Window for penthouse accommodations at Grand Waikikian by Hilton Grand Vacations and The Grand Islander by Hilton Grand Vacations is limited to Owners of penthouse units at each respective resort and the two night minimum booking does not apply.

Open Season rental reservations are available to Members for their personal use only. Check-in dates may be restricted. Open Season rental rates are per night and must be paid in full at time of confirmation. From time to time, Open Season windows may be expanded to maximize occupancy, promote select resorts or similar purposes.

See the ClubPoints and Open Season Rental Rates booklet at club.hiltongrandvacations. com/en/club-membership for specific for specific Reservation Windows and Open Season rental rates.

Because certain high-demand time periods like Christmas, New Years, Thanksgiving,

Independence Day (July 4), Golden Week, Sundance and Obon may be offered as fixed weeks or event weeks, with the Owners having an automatic reservation for those time periods, persons who do not own such fixed weeks or event weeks may only have an opportunity to reserve those time periods if the Owners of those time periods cancel their reservation.

Changes to Reservations. All Home Resort Priority, by Hilton Club Priority, and Club reservations using ClubPoints at Hilton Grand Vacations Club resorts may be changed without incurring additional transaction fees provided the change is made sixtyone (61) or more days prior to check-in and travel commences in the same calendar year. Changes made 60 days or less are not permitted and are treated as a cancellation. The changeable reservation policy applies to new reservations as well as reservations confirmed prior to January 1, 2021.

#### Cancellation of a Resort Reservation

- Thirty-one (31) days or more prior to check-in will result in forfeiture of the entire reservation fee, if any,
- Thirty (30) to sixteen (16) days prior to the check-in date will result in forfeiture of 50% of the currency (Open Season rental rate or ClubPoints) used to confirm the reservation and the entire reservation fee, if any,
- Fifteen (15) or fewer days prior to the check-in date will result in 100% forfeiture of the currency used (Open Season rental rate or ClubPoints) to confirm the reservation and the entire reservation fee, if anv.

Reservations booked with ClubPoints and later canceled cannot be rebooked into the same resort for the same time period using Open Season rental rates. The Resort Reservation Cancellation Chart further illustrates the

RESERVATION CHANGES			
CHANGE	61+ DAYS	60 DAYS OR LESS	
Home Resort Reservations	May be changed without incurring		
By Hilton Club Priority Reservations	additional transaction fees, provided travel commences in the same calendar year	No changes permitted	
Club Reservations			
Open Season Rental	N/A		

Reservations for accessible accommodations may not be changed online and may only be changed by calling the Club directly.

Reservations at affiliated "External Exchange" resorts may not be changeable. Members should contact the Club via telephone or visit club.hiltongrandvacations.com to confirm if reservations can be changed.

Club cancellation policy. To cancel a Home Week, Home Resort Priority, by Hilton Club Priority, Club or Open Season reservation, Members must call the Club or visit club. hiltongrandvacations.com.

(Note: not all reservations are eligible for online cancellation).

RESORT CANCELLATION CHART			
CANCELLATION	31+ DAYS	30-16 DAYS	15 DAYS OR LESS
Home Week (Including Fixed/ Event Weeks)	No penalty	Forfeiture of 50% of Points used	Forfeiture of 100% of Points used
Home Resort Reservations	Forfeiture of reservation fee	Forfeiture of reservation fee and 50% of Points used	Forfeiture of reservation fee and 100% of Points used
By Hilton Club Priority Reservations	Forfeiture of reservation fee	Forfeiture of reservation fee and 50% of Points used	Forfeiture of reservation fee and 100% of Points used
Club Reservations	Forfeiture of reservation fee	Forfeiture of reservation fee and 50% of Points used	Forfeiture of reservation fee and 100% of Points used
Open Season Rental	N/A	Forfeiture of 50% of rental rate paid	Forfeiture of 100% of rental rate paid

ClubPoints Expiration. In the event a Member fails to use any or all of their ClubPoints before expiration, the ClubPoints will expire and will not be available for use in succeeding years. The Member shall have no reservation, exchange, reinstatement or other Point stretching options for any or all expired ClubPoints. ClubPoints are not transferable. Members should monitor their ClubPoint balances through club.hiltongrandvacations.com.

#### RCI EXCHANGE RESERVATIONS

Members may use their ClubPoints to reserve accommodations in the RCI Exchange program. The RCI Exchange program is an independent external exchange program operated by RCI, LLC and affiliated with the Club. Reservations through RCI may be made for weekly or nightly stays and are confirmed on a space-available basis. Please refer to the chart of Point Values for RCI Exchange Reservations to determine the specific number of Points required to confirm an RCI Exchange.

POINT VALUES FOR RCI EXCHANGE RESERVATIONS			
UNIT SIZE	CLUBPOINTS REQUIRED PER 7-NIGHT STAY	CLUBPOINTS REQUIRED PER NIGHT	
Studio	starting at 1,200 to 2,400	starting at 120 to 480 (per night)	
1 Bedroom	starting at 1,700 to 3,400	starting at 170 to 680 (per night)	
2 Bedroom	starting at 2,400 to 4,800	starting at 240 to 960 (per night)	
3 Bedroom	starting at 2,900 to 5,800	starting at 290 to 1,160 (per night)	

CANCELLATION OF RCI RESERVATIONS				
FEES CLUBPOINTS				
Cancellation:	Any time after confirmation	30 to 15 days prior to check-in	14 to 6 days prior to check-in	5 days or less prior to check-in
Result:	100% loss of exchange fee	25% loss of Points	50% loss of Points	100% loss of Points

RCI Weekly Reservations. RCI weekly exchange reservations may be requested up to two (2) years in advance and as late as two (2) days prior to the desired check-in date. If the requested accommodation is not available, Members may request an ongoing search for the preferred accommodations and check-in dates, which may be confirmed in the event a request can be fulfilled. RCI searches may begin up to two (2) years in advance and as late as thirty (30) days prior to desired checkin dates.

**RCI Nightly Reservations.** RCI nightly exchange reservations may be made up to ten (10) months in advance of the check-in date and as late as the day of check-in. An ongoing search option is not available with nightly reservations.

#### **Cancellations of RCI Reservations.**

Cancellation of a weekly or nightly RCI exchange reservation will result in forfeiture of the entire applicable exchange fee. Cancellations thirty (30) days to fifteen (15) days in advance of the check-in date will result in forfeiture of 25% of the Points used to confirm the reservation. Cancellations fourteen (14) days to six (6) days in advance of the check-in date will result in forfeiture of 50% of the Points used to confirm the reservation. Cancellations five (5) days or less in advance of the check-in date will result in forfeiture of 100% of the Points used to confirm the reservation. Eligible ClubPoints will be returned to the Member's Club account

if the Points are from a current or future use year. ClubPoints from previous or expired use vears may be deposited to RCI for a fee.

The RCI Exchange program is an independent program separate from the Club. The benefits and services available through RCI, including Point values, participating resorts, transaction fees, services and accommodations, are subject to change, suspension or discontinuation at any time without prior notice. RCI Exchange program reservations and services are subject to the terms and conditions of RCI. RCI Exchange reservations may be made online or by calling the Club.

#### ADDITIONAL EXCHANGE OPTIONS

Members may use their ClubPoints to reserve accommodations available through affiliate "External Exchange" resorts or third-party exchange programs affiliated with the Club from time to time, such as San Francisco Exchange, Fiesta Americana, Harvest and direct stay opportunities. Reservations for accommodations available through such third-party programs are subject to the terms and conditions of such programs or available resorts, including fees, check-in days, cancellation policies and minimum night booking requirements (and are nonchangeable).

MAKING RESERVATIONS WITH POINTS					
RESERVATION TYPE	CURRENT YEAR POINTS	BORROWED POINTS	SAVED POINTS	BONUS POINTS	HILTON HONORS POINTS
Home Week Reservations	✓	x	X	×	×
Home Resort and Club Reservations	✓	✓	✓	✓	×
By Hilton Club Priority Reservations	✓	✓	✓	×	×
Hilton Honors Rewards and Experiences	✓	✓	X	✓	✓
ClubPartner Perks Adventures	✓	✓	✓	✓	×
RCI Exchange Reservations	✓	✓	✓	✓	×

#### HILTON PORTFOLIO OF BRANDS RESERVATIONS

Hilton Honors Conversion, All Members are automatically enrolled in the Hilton Honors program for the duration of their Club membership. Members may convert their ClubPoints into Hilton Honors Points to make reservations at participating hotels in the Hilton portfolio as described below. If a Member sells or transfers their timeshare interest and their Club membership terminates, any Hilton Honors privileges granted solely in connection with Club membership shall automatically expire. One upgraded Hilton Honors account may be established per Club Member account. Please refer to the Hilton Honors Program Terms and Conditions for further details governing the Hilton Honors program.

**Conversion for Immediate Hilton Honors** Reservations. Prior to December 31, 11:59 PM Eastern Time ("ET") of the current year, Members may convert any number of their current year or next year's allotment of ClubPoints into Hilton Honors Points at the conversion ratio of one (1) ClubPoint to twenty (20) Hilton Honors Points for a current vear reservation at a Hilton branded hotel. For example, 2,000 ClubPoints = 40,000Hilton Honors Points, Reservations must be confirmed at the time of conversion and travel dates completed within the current year.

Please refer to hiltonhonors.com for equivalent Hilton Honors Points values and for a complete listing of participating hotels, their corresponding categories and availability. All hotel reward reservations are governed by the Hilton Honors Program Terms and Conditions. Standard Rewards are available starting from 250 Hilton Honors Points per night. Silver. Gold and Diamond tier Hilton Honors Members receive every 5th night free on Standard Reward Stays of five (5) consecutive nights or *more.* Participating hotels may change from time to time and may be located within the "Find a Hotel" section at hiltonhonors.com. Availability at certain hotels and/or time frames may be limited.

Conversion rates are subject to change without notice. A conversion fee applies.

HILTON HONORS RESERVATION CHART		
REWARD TYPE CLUBPOINT REQUIREMENT		
Standard Rewards Nightly stays from 250		

Silver, Gold and Diamond tier Hilton Honors Members receive every fifth night free on Standard Reward Stays of five (5) consecutive nights or more.

#### CLUBPARTNER PERKS RESERVATIONS

Members may make reservations for travel experiences known as "ClubPartner Perks" or order travel certificates utilizing ClubPoints. Members must contact the Club to request reservations or travel certificates. Advanced booking requirements apply and may vary by travel partner.

Certain ClubPartner Perks may be limited to Members enrolling in the Club program from select Hilton Grand Vacations sales centers and otherwise be offered only on a promotional basis or to Members qualifying for Elite privileges as offered through the Club and participating travel partners from time to time.

The cancellation policy for ClubPartner Perk programs is at the discretion of, and varies by. each participating travel partner and points may not be returned to a Member's account.

ClubPartner Perks are independent programs made available by third-party travel partners. The benefits available through these programs, including point values. participating partners, programs, services and accommodations are subject to change, suspension or discontinuation at any time without prior notice. ClubPartner Perk reservation requests are confirmed based on space availability. Each respective travel partner governs all terms and conditions of that travel partner's programs. Please refer to the Club Fee Schedule for applicable fees.



Never miss anything on your travel wish list.

#### POINT STRETCHING

Borrow. Members may "borrow" any number of their next year's ClubPoint allotment to make Home Resort Priority, Club, by Hilton Club Priority, ClubPartner Perks, RCI Exchange reservations or Hilton Honors hotel reservations for travel in the current year. Borrowed Points may not be used to make a Home Week reservation. If ClubPoints are borrowed. Home Week reservation rights are relinguished from the year in which they were borrowed.

Hilton Honors Conversion for Following Year Use. Prior to December 31, 11:59 PM ET of the current year, eligible Members may convert any or all of the next year's allotment of ClubPoints into Hilton Honors Points at the current ratio of 1 ClubPoint to 25 Hilton Honors Points for a fee. For example, 5,000 ClubPoints = 125,000 Hilton Honors Points. The converted Points will be deposited into the Member's Hilton Honors account the first week of January of the following year.

Members converting the entire annual allotment of ClubPoints attributable to their Home Week at the below listed resorts receive an increased conversion rate of 1 to 50.

Conversions for less than the entire allotment may be made at the standard rate of 1 to 25.

- West 57th Street by Hilton Club
- The Residences by Hilton Club
- The Central at 5th by Hilton Club
- Bay Forest Odawara by Hilton Club (also known as Odawara Vacation Suites)
- The Beach Resort Sesoko By Hilton Club (also known Sesoko Beach Resort)
- Elara by Hilton Club (also known as Elara HC Vacation Suites)
- Liberty Place Charleston by Hilton Club (also known as Liberty Place Vacation Suites)
- The District by Hilton Club (also known as TD Vacation Suites)
- La Pacifica Los Cabos by Hilton Club (also known as La Pacifica Los Cabos Vacation Suites)
- The Quin by Hilton Club (also known as Central Park Vacation Suites)
- Owners of penthouse units at the Grand Waikikian by Hilton Grand Vacations and The Grand Islander by Hilton Grand Vacations

Increased conversion rates may be offered to Owners at select resorts or in connection with special promotions from time to time.

Once ClubPoints are converted to Hilton Honors Points, the transaction is final and Points may not be converted back to ClubPoints. The converted Points are then subject to the Hilton Honors Program Terms and Conditions and all transactions using Hilton Honors Points must be made by contacting the Hilton Honors Reservations and Customer Care or by visiting hiltonhonors.com.

Save Points. Prior to December 31, 11:59 PM ET of the current year, Members may "Save"

any of the remaining ClubPoints from expiring by depositing these ClubPoints into the following year's account. In addition, between January 1 and January 31 of the current year, Members may save previous year's expired allotted ClubPoints for use in the current year. Saved Points may only be used for reservations at Club resorts during the Home Resort and Club Reservation Windows, for by Hilton Club Priority Reservations, for Exchange reservations. RCI deposits and for ClubPartner Perks reservations. A nonrefundable fee applies to all Save Points. Additional Point saving options may be offered for previously Saved ClubPoints.

**RCI Deposit.** Prior to December 31, 11:59 PM ET of the current year, Members may deposit current-year ClubPoints or Saved ClubPoints into the RCI Exchange program for future weekly and nightly RCI Exchange reservations (an "RCI Deposit"). RCI Deposits are valid from the date of deposit through an additional two (2) calendar years and travel must occur prior to Points expiration. Once ClubPoints are deposited into the RCI Exchange program, the transaction is final and ClubPoints may not be returned to a Member's Club account. An RCL Deposit fee applies. In the event a Member is unable to use the RCI Deposit before the end of the second year, for an additional fee. Members have the opportunity to extend the RCI Deposit into a third year. An RCI Exchange fee will be charged at the time of confirmation or the initiation of an RCI search request.

To utilize any Point stretching options. Members must contact the Club via telephone or visit club.hiltongrandvacations.com.

# **PROTECT**

Vacation with peace of mind.

Cancellation Protection. At the time a reservation is confirmed using ClubPoints. cancellation protection is offered for Home Week, Home Resort Priority, by Hilton Club Priority, or Club reservations for a fee. Cancellation protection, if offered, allows a Member to cancel a reservation using ClubPoints within thirty-one (31) days of scheduled arrival with no loss of ClubPoints. Any transaction fees remain subject to applicable cancellation policies. Cancellation protection is offered for RCI Exchange reservations. Up to thirty-one (31) days prior to scheduled arrival. Members who own a fixed or event week may add cancellation protection to their automatic reservation for a fee by calling the Club. Cancellation protection is not available for any ClubPartner Perks reservation or transaction.

Cancellation for any accommodations or benefits other than affiliated resorts, including RCI Exchange confirmations, ClubPartner Perks reservations, and reservations at the Hilton portfolio of brand hotels are subject to the separate cancellation policies of such providers.



Inspire vacation adventures in others.

**Referral Program.** From time to time Hilton Grand Vacations and/or its affiliated entities may offer Members in good standing (i.e., mortgage payments, maintenance fees and Club Dues are current) the opportunity to participate in a referral reward program. Any such program is limited to Members who have purchased a vacation ownership interest from or through Hilton Resorts Corporation or an affiliate.

**Guest Certificates.** Guests not accompanied

by a Member at check-in or during a stay must obtain a Guest Certificate prior to check-in. Guest Certificates may not be issued without valid Guest information, including name, address, phone number and email address for the guest. Only Members may obtain Guest Certificates via club.hiltongrandvacations.com or by contacting the Club and providing the Guest name at least 48 hours prior to Guest checkin. Guests will be required to present valid government-issued photo identification and a major credit card upon check-in. Guest Certificate fees are provided in the Club Fee Schedule. No changes are permitted to a Guest Certificate once issued. If a new Guest Certificate is required, an additional fee may apply. Guest Certificate fees are nonrefundable. Guest Certificates may not be used for commercial purposes, monetary or other consideration. Members deemed to be violating the prohibition on using the Club for commercial purposes may have Guest Certificate requests denied or limited, and Guests may be refused check-in. Guest Certificates are available for Home Week, Home Resort Priority, by Hilton Club Priority, and Club reservations only. Guest Certificates are not permitted for Open Season rental reservations.

No Commercial Use of Club by Members or Guests. Accommodations available through the Club are for the personal use and enjoyment of Members, the Members' immediate family, and Guests personally known and acquainted with Members. The Club strictly forbids the use of the Club for commercial purposes or monetary or other Elite Status: Qualifying ClubPoints must include ownership from one of the following resorts:

#### RESORT NAME (LEGAL NAME)

#### **NORTH AMERICA**

#### **CALIFORNIA**

Hilton Grand Vacations at MarBrisa (also known as Grand Pacific MarBrisa Resort) Carlsbad, CA

#### COLORADO

Valdoro Mountain Lodge (also known as Valdoro Mountain Lodge) - Breckenridge, CO

#### FLORIDA - MIAMI

Hilton Grand Vacations at McAlpin -Ocean Plaza (also known as South Beach Vacation Suites) - South Beach, FL

#### FLORIDA - ORLANDO

Hilton Grand Vacations Orlando at SeaWorld (also known as Orlando Vacation Suites) -Orlando, FL

Hilton Grand Vacations at Tuscany Village (also known as Tuscany Village Vacation Suites) -Orlando, FL

Las Palmeras by Hilton Grand Vacations (also known as LP Vacation Suites) - Orlando, FL

Parc Soleil by Hilton Grand Vacations (also known as RL Vacations Suites) - Orlando, FL

#### HAWAII - WAIKOLOA

Kings' Land by Hilton Grand Vacations (also known as WBKL Vacation Suites) - Waikoloa, HI

Kohala Suites by Hilton Grand Vacations (also known as Kohala Coast Vacation Suites) - Waikoloa, HI

Ocean Tower by Hilton Grand Vacations (also known as Ocean Tower Vacation Suites) - Waikoloa, HI

The Bay Club at Waikoloa Beach Resort (also known as The Bay Club Vacation Ownership Program) - Waikoloa, HI

#### **NORTH AMERICA, continued**

#### HAWAII - MAUI

Maui Bay Villas by Hilton Grand Vacations (also known as Maui Bay Villas Vacation Suites) Lahaina, HI

#### HAWAII - BIG ISLAND/HONOLIILII

Grand Waikikian by Hilton Grand Vacations (also known as GW Vacation Suites) - Honolulu HI

Hokulani Waikiki by Hilton Grand Vacations (also known as BW Vacation Suites) Honolulu HI

Kalia Suites by Hilton Grand Vacations Club (also known as KT Vacation Suites) - Honolulu HI

Lagoon Tower by Hilton Grand Vacations Club (also known as Hawaiian Village Vacation Suites) Honolulu, HI

The Grand Islander by Hilton Grand Vacations Club (also known as GI Vacation Suites) - Honolulu, HI

#### **ILLINOIS - CHICAGO**

Hilton Grand Vacations Chicago Downtown/ Magnificent Mile (also known as MM Vacation Suites) - Chicago, IL

#### **NEVADA - LAS VEGAS**

Elara by Hilton Grand Vacations (also known as LV Tower 52 Vacation Suites) - Las Vegas, NV

Elara by Hilton Club (also known as Elara HC Vacation Suites) - Las Vegas, NV

Hilton Grand Vacations at the Flamingo (also known as FHRC Suites - Las Vegas, NV

Hilton Grand Vacations at Trump International Hotel Las Vegas (also known as HTLV Vacation Suites) - Las Vegas, NV

Hilton Grand Vacations on Paradise (also known as Las Vegas Vacation Suites) - Las Vegas, NV

Hilton Grand Vacations on the Boulevard (also known as Las Vegas Boulevard Vacation Suites) - Las Vegas, NV

#### RESORT NAME (LEGAL NAME)

#### **NORTH AMERICA, continued**

#### **NEW YORK**

The Hilton Club – New York (also known as HNY Club Suites) - New York, NY

The Residences by Hilton Club (also known as HC Suites) - New York, NY

West 57th Street by Hilton Club (also known as West 57th Vacation Suites) - New York, NY

The Central at 5th by Hilton Club (also known as 48th Street Vacation Suites) - New York, NY

The Quin by Hilton Club (also known as Central Park Vacation Suites) - New York, NY

#### **SOUTH CAROLINA**

Hilton Grand Vacations at Anderson Ocean Club (also known as AOC Vacation Suites) Myrtle Beach, SC

Liberty Place Charleston by Hilton Club (also known as Liberty Place Vacation Suites) -Charleston, SC

Ocean 22 by Hilton Grand Vacations (also known as Ocean 22 Vacation Suites) -Myrtle Beach, SC

Ocean Enclave by Hilton Grand Vacations (also known as OE Vacation Suites) -Myrtle Beach, SC

Ocean Oak Resort by Hilton Grand Vacations (also known as MBV Vacation Suites)

- Hilton Head Island, SC

#### UTAH

Sunrise Lodge by Hilton Grand Vacations - Park City, UT

#### WASHINGTON, D.C.

The District by Hilton Club (also known as TD Suites) - Washington, DC

#### **CENTRAL AMERICA**

#### **MEXICO**

La Pacifica Los Cabos by Hilton Club (also known as La Pacifica Los Cabos Vacation Suites) Los Cabos, Mexico

#### **CARIBBEAN**

#### **BARBADOS**

Hilton Grand Vacations at The Crane (also known as Barbados Vacation Suites) - Barbados, West Indies

#### **EUROPE**

#### ITALY

Hilton Grand Vacations at Borgo alle Vigne (also known as Borgo Alle Vigne Fractional Ownership Project) - Italy

#### **PORTUGAL**

Hilton Vilamoura Vacation Club (also known as Hilton Vilamoura as Cascatas Vacation Ownership Club) - Vilamoura, Portugal

#### **SCOTLAND**

Hilton Grand Vacations at Craigendarroch Lodges - United Kingdom

Hilton Grand Vacations at Craigendarroch Suites – United Kingdom

Hilton Grand Vacations at Coylumbridge (also known as Lodges at Hilton Coylumbridge Hotel) - Aviemore, United Kingdom

Hilton Grand Vacations at Dunkeld (also known as Lodges at Hilton Dunkeld House Hotel) - Dunkeld, Scotland

#### **ASIA**

The Bay Forrest Odawara by Hilton Club (also known as Odawara Vacation Suites) -Odawara, Japan

The Beach Resort Sesoko by Hilton Club (also known as Sesoko Beach Resort) -Okinawa, Japan

consideration by Members or their Guests, including the use of a confirmed reservation in an affiliated resort for any rental, resale or other commercial use (other than an Owner's Home Week), including through the use of Guest Certificates. Failure to abide by this restriction may result in immediate cancellation of the applicable reservation(s) (without refund or credit), suspension of Club or Open Season reservation privileges, denial of access to any confirmed reservations, or other products or services offered through the Club and limitations on the number or type of transactions by a Member. Any lease or rental agreement for a Home Week shall be deemed to contain a provision requiring that any sums due to the Club as annual Club Dues or due to the Association as assessments must be deducted from the gross rentals and paid directly to the party for which such sums are owed.



#### **ELITE PRIVILEGES**

Elite Qualification, Hilton Grand Vacations Club currently affords three tiers of "Elite" recognition privileges to its qualifying Members who acquire vacation ownership interests directly from Hilton Grand Vacations or such other resort sellers determined by Hilton Grand Vacations Club in its sole discretion. ClubPoints acquired for a term of 25 years or less or if acquired through unrelated third parties do not qualify toward Elite.

Elite privileges are available upon qualification and cease immediately upon disqualification. To qualify for Elite status privileges, Members must maintain a designated minimum number of qualifying ClubPoints annually. The minimum number of qualifying ClubPoints may vary from year to year. Qualifying ClubPoints

do not include any interests acquired from third party resellers or foreclosure processes.

Elite Privileges. Privileges are subject to availability and may be offered for limited or trial terms. Accrued or earned Elite privileges do not constitute property of Members. No reliance should be made by any Member that any privilege or the Elite program will continue to be available.

Elite levels, privileges, services, rules and qualification criteria may change, be suspended or terminated at any time at the sole discretion of Hilton Grand Vacations with or without notice.

There is no cash value or redemption available for unused privileges. Resorts accessible as an Elite privilege may have specific check-in days and reservations must be made in seven (7) night increments: event week reservations at such resorts are not available. Please refer to the current Club Fee Schedule for applicable reservations fees.

Resort and unit specific privileges, including discounted Open Season rental rates, room upgrades, daily newspaper, private checkin, pre-assigned units, early/late check-in/ out, if offered, are applicable only at select Club resorts. Such benefits are not available at: Fiesta Americana Resorts, Grand Pacific Resorts, all South Florida resort properties all European properties, and Hilton Grand Vacations at Anderson Ocean Club. Reservation or transaction fee discounts apply only to fees of \$149 or less and may not be combined with any other discount. Open Season rental discounts cannot be combined.

Other Elite Terms. All additional terms and conditions of Club membership published at club.hiltongrandvacations.com apply in addition to any other terms and conditions of applicable programs and/or benefits or services offered by Hilton Grand Vacations,

such as owner referral programs, bonus Points redemption rules or third-party programs. Elite privileges are nontransferable and may not be bartered, sold or exchanged. All interpretations of rules concerning Elite privileges rules shall be at the sole discretion of Hilton Grand Vacations.

All persons seeking Elite privileges are responsible for remaining knowledgeable as to applicable terms and conditions. Hilton Grand Vacations will not be responsible for any failure to do so and is not responsible for any inaccurate or incorrect information provided to any person from any third party.

Hilton Grand Vacations Club reserves the right to suspend or terminate Elite privileges for any Member who violates any Hilton Grand Vacations program rules, is not a Member in good standing or who appears to be using the Elite program in a manner inconsistent with the terms of the program, including dishonest conduct, circumvention of rules, fraud or theft.

The Elite program has no predetermined termination date and may continue until such time as Hilton Grand Vacations decides to terminate the program at any time with or without notice.

Elite privileges are subject to all applicable laws and regulations. Elite privileges may be subject to income or other taxes. Such taxes and all disclosures related thereto are the sole responsibility of the Member or recipient.



#### **RESORT DETAILS**

Check-in Requirements. At time of checkin, Members or Guests staying in separate units must present a valid government-issued photo identification. A major credit card and

a copy of the confirmed reservation or Guest Certificate is also required. Persons checking in and presenting identification for the stay must be staying at the resort during the stay. Some resorts may place a credit hold on your credit card for incidental charges during your stay. Unless specific arrangements are made prior to check-in, no minor will be permitted to check-in unless accompanied by an adult. Minors shall be considered to be persons not of legal age, generally less than eighteen (18) years of age. Arrival and departure must comply with established check-in and check-out restrictions at the resort. Members who plan to arrive after a resort's designated check-in time must contact the resort directly in advance to determine whether late checkin is available or to request late check-in arrangements. Members who have not checked-in at least forty-eight (48) hours after scheduled check-in and who have not notified the resort of such late arrival are considered a "no-show" and their reservation may be cancelled, and all Points and fees shall be forfeited.

Accessible Accommodations. Accessibility at resorts is noted within the Resort Attributes. highlights of each property in the Resorts section at club.hiltongrandvacations.com. For those properties that do not have wheelchair access throughout, "No wheelchair accessible accommodations/facilities" is noted. For properties with wheelchair accessible units, such units are available subject to the reservation procedures/ Club Rules applicable to such property. Communication kits for quests who are hearing impaired are available upon request. Unit assignments are based upon availability, and therefore persons may be assigned an accessible unit even if not requested. Persons needing an accessible unit should reserve the type of unit needed at the time of reservation as the property may not be able to accommodate requests at time of check-in.

Accommodations Unavailability. In the event accommodations become unavailable during a stay or in connection with a future reservation due to a natural disaster, act of God, war, terrorism, civil unrest, pandemic or any other event beyond the control of Hilton Grand Vacations, neither Hilton Grand Vacations nor its affiliates shall be liable for any resulting cancellations, evacuations or loss of services. All reservations shall be subject to the cancellation policy and alternative accommodations may not be available. Membership may be suspended or modified in the event the vacation ownership interest owned becomes unavailable for use.

Resort Restrictions. Members and their Guests may not use resort property benefits or services except during a confirmed stay. If a Member cannot comply with restrictions established by a resort for which the Member has a confirmed reservation, the Member is responsible for contacting the resort to request special arrangements, if available. However, resorts have no obligation to accommodate special requests. No more than twenty-nine (29) consecutive nights may be booked in the same accommodations. Members requesting reservations at their Home Resort may receive priority through advance booking windows over other Members who do not own at that resort.

Occupancy Restrictions. Each resort establishes occupancy restrictions for specific accommodations. Information concerning the recommended and maximum number of occupants per unit type, available check-in days and restrictions on the minimum number of nights per reservation is available at club.hiltongrandvacations.com. Failure to abide by occupancy restrictions may result in additional charges or denial of access. Except as may be permitted for Bay Forest Odawara by Hilton Club, no pets are allowed at affiliated

resorts managed by Hilton Grand Vacations Management, LLC, However, service animals subject to applicable law are permitted in all affiliated resorts managed by Hilton Grand Vacations Management, LLC., except Hilton Grand Vacations at the Crane. Affiliated resorts are private property. As such, the Club reserves the right to restrict access to any persons; however, the Club has no obligation, duty or other requirement to screen or otherwise confirm the status of Guests or prospective Guests.

**Resort Amenities.** Amenities vary among resorts and may be operated or provided by third parties. Certain amenities such as Owners' lounge may be limited to use by Owners at that resort. Use of amenities are subject to the rules and regulations of the specific resort and may require a fee.

**Units.** Other than a fixed unit and fixed week reservation, the unit for which a Member receives a confirmed reservation may differ in unit size, features, design, furnishings, amenities and access, including access for disabilities, from the vacation ownership interest owned and designated, if any, by the Member.

**Housekeeping.** Reservations at resorts managed by Hilton Grand Vacations using ClubPoints, Bonus Points or Open Season rental do not include daily housekeeping services. Housekeeping services vary by location, and reservations of five (5) or more nights may include one mid-week clean. Daily housekeeping services may be available for an additional fee. Reservations for less than five (5) nights may incur a housekeeping fee.

**Room Inspection.** For the safety of all Guests and employees, if a suite/room has a "do not disturb" sign hung for more than forty-eight (48) hours, the suite/room may be entered and visually inspected.

#### ADDITIONAL TERMS

Affiliated Resorts, Affiliated resorts include Club resorts and Club Eligible resorts approved by Hilton Grand Vacations to be a part of the Club. Club Eligible Resorts are those resorts for which Hilton Grand Vacations offers Owners the option of becoming a Member in accordance with the Club Enrollment Agreement. Club resorts are those resorts developed, marketed or sold by Hilton Grand Vacations or one of its affiliates in which membership in the Club is a condition of ownership.

Membership Qualification. Membership must be in the name of a lawful owner of the vacation ownership interest. Ownership is evidenced by a recorded deed or valid membership certificate or similar certificate as acceptable to Hilton Grand Vacations. Persons who do not provide information necessary to record their deed may not be granted membership or may otherwise have membership suspended.

Select accounts may be permitted to appoint non-Owners as "Additional Members." Such appointment may only be made in writing by the Owner and if owned by more than one Owner, by all Owners. In making such appointment, the Owner shall grant such Additional Members full access and authority to the Member account with equal access to the entire account. Additional Members may utilize the Member account and all ownership interests on such account to confirm, change or cancel transactions, review any information on the account, including financial information or transaction history or change any contact information or security information. Members who share ownership of more than one interval may combine their membership account into one account so long as there is a common thread of ownership for the affected intervals. Joined accounts may qualify for Elite benefits, if offered, if the common thread of

ownership is among parents and their children or grandparents and their grandchildren. Joined accounts shall qualify for only one related Hilton Honors account. Corporations, partnerships, trusts or other entities or organizations may not join accounts.

Any corporation, partnership, trust or other entity or organization holding title to a vacation ownership interest shall be required to designate an authorized natural person (whether one or more) to act on its behalf as the exclusive beneficiary to exercise any and all rights of membership. Membership shall automatically terminate if a Member no longer owns a vacation ownership interest at an affiliated resort or if the resort in which a Member owns is no longer contractually affiliated with Club.

Once membership is terminated, benefits and privileges of Club membership automatically and immediately cease. If a Member transfers or sells their vacation ownership interest, the new purchaser must provide Hilton Grand Vacations a copy of the recorded deed evidencing the new Owner and applicable transfer fees. Persons acquiring a vacation ownership interest constituting an estate for years with an original term of less than twenty-five (25) years from anyone other than Hilton Grand Vacations are not eligible for any benefits of Club membership and may only request a reservation at their Home Resort, provided such restriction shall not apply to any person acquiring such interest through inheritance or gift from an immediate family member.

Club Benefits Access. Membership benefits are only for the benefit of qualifying Club Members who own a vacation ownership interest at an affiliated resort. Members may be asked to answer security questions or otherwise verify identity prior to servicing. Members are responsible for the activity that occurs on their account and must keep their account access information secure. Hilton Grand Vacations has no obligation to provide services or benefits to Members' Guests. Reservations booked through third-party exchange, travel holiday clubs or any thirdparty rental or exchange site not affiliated with Hilton Grand Vacations, including but not limited to AirBnB, VRBO, HomeAway, eBay, Craigslist or similar may be denied by Hilton Grand Vacations, in its sole discretion. Hilton Grand Vacations is not responsible for any loss, claim, demand or other injury, including, but not limited to, disclosure of private information, loss of rental proceeds. fraud, performance or nonperformance of any transactions, or misapplication of funds, refunds or credits, arising out of or related to the use of a Member account or reservation at an affiliated resort by any third party. including any third-party rental or exchange program not affiliated with Hilton Grand Vacations, any designated or authorized user, authorized, permitted or provided access to the account by the Member, including any use rights granted through corporate, partnership, trust or other entity or organizations holding membership.

Participation and use of Club benefits is voluntary as it concerns the exchange of accommodations outside a Club Member's Home Week, However, reservations of a Home Week can only be made through the Club.

Bonus Points. From time to time. Members may have the opportunity to receive and redeem promotional points referred to as "Bonus Points." Bonus Points may be used:

- to make reservations during the Home Resort Priority and Club Reservation Windows at affiliated resorts
- for ClubPartner Perks (such as cruises and other travel partner options)
- for RCI Exchange reservations or other third-party exchange programs affiliated with the Club from time to time

- as a credit toward maintenance fees owed.
- for conversion to Hilton Honors Points at a ratio of 1 Bonus Point to 25 Hilton Honors Points
- for various other options such as shopping certificates offered from time to time.

Bonus Points used toward maintenance fee payments are limited to the amount due only. Credits toward future maintenance fee payments are not permitted. Member remains responsible for payment of any portion of the maintenance fee not paid by the Bonus Points.

Bonus Points cannot be transferred or assigned and cannot be borrowed or saved into next year's account. Bonus Points cannot be used to reserve accommodations during Home Week or Home Week Priority Reservation windows. Bonus Points cannot be combined with ClubPoints for any reservations other than ClubPartner Perks reservations. Cancellation protection is not available for any reservations using Bonus Points and such reservations are non-changeable. Bonus Point reservations canceled after the expiration date of the Bonus Points result in 100% forfeiture of applied Bonus Points.

Bonus Points have no redemption cash value, but when using Bonus Points toward maintenance fees, 2,500 Bonus Points are equivalent to approximately \$250 and are only calculated in U.S. dollars. When using Bonus Points for exchanges, each Bonus Point is equivalent to approximately one ClubPoint.

Redemption or conversion of Bonus Points may require a fee. Bonus Points may not be used to pay reservation or transaction fees.

Any unused Bonus Points expire two (2) years from the date of issuance (or earlier for select promotions) and cannot be reinstated once expired. If a Member sells or transfers their timeshare interest and their Club membership terminates, unused Bonus Points shall automatically expire.

Bonus Point usage may be subject to additional terms and conditions. Available Bonus Point redemptions, rewards, and terms and conditions may change from time to time.

**Program Changes.** Club program use options, fees and rules, including but not limited to, the RCI Exchange Program, special exchanges, nightly Point values, Reservation Windows, the Hilton Honors program, Saving, RCI depositing, borrowing, converting, and ClubPartner Perks that may be offered from time to time, are subject to change, adjustment, suspension or discontinuation without notice. Any such changes will not apply to transactions confirmed prior to the effective date of any such change. In the event the Point values for accommodations are adjusted, such adjustments shall not disturb the one-to-one purchaser to accommodation ratio, or a Club Member's ability to reserve their Home Week. Any benefits or services offered in conjunction with specific promotions or pilot programs are subject to the additional terms of such promotion or pilot program.

Loss or Suspension of Use. Use of ClubPoints, Bonus Points, external exchange privileges, Hilton Honors, ClubPartner Perks and other services and benefits offered through the Club, including occupancy or check-in at a resort, may be suspended or restricted if all applicable reservation fees. Club Dues, maintenance fees, mortgage payments, taxes or other charges or amounts properly due and owed to Hilton Grand Vacations or the applicable association or seller are not current, or if a Member violates these rules, the terms of their Club Enrollment Agreement or any rules of an affiliated resort. A Member's right to reserve their Home Week may not be limited for failure to pay Club Dues.

In the event an affiliated resort's participation in the Club is suspended or terminated. Members who own interests at such suspended or terminated resorts may have their membership suspended or terminated.

Hilton Grand Vacations strongly supports a harassment-free workplace. Abusive verbal or written communications from Club Members

to our employees, or the employees of our subcontractors, agents or representatives will not be tolerated and may result in limitation or suspension of membership service privileges.

Any Member or Guest: (1) identified on the list of "Specially Designated Nationals or Blocked Persons" maintained by the U.S. Department of the Treasury's Office of Foreign Assets Control: (2) is subject to an embargo or economic or trade sanctions by the United States government, (3) is acting on behalf of a government of any country that is subject to such an embargo; or (4) involved or otherwise engaged in transactions with countries subject to economic or trade sanctions imposed by the United States government, is subject to immediate suspension and/or termination of membership.

Hilton Grand Vacations and each affiliated resort reserve the right to restrict or prohibit use of accommodations to any person deemed a safety or security risk.

**Use of Accommodations by Hilton Grand** Vacations. Beginning the first day of the Open Season Reservation Window, Hilton Grand Vacations reserves the right to utilize accommodations for its own purposes including for exchange, inspection visits, promotions, rentals, special programs or any other purposes in Hilton Grand Vacations' sole discretion. Additionally, when a Member exchanges their ClubPoints for benefits or services other than affiliated resort accommodations, such as ClubPartner Perks reservations or Hilton Honors Points. Hilton Grand Vacations must pay the third party for the Member's use thereof. As such, Hilton Grand Vacations, in its sole discretion, may rent or otherwise use the accommodations relinquished by that Member or other unused inventory to cover the cost of such third-party benefits and services. In renting accommodations as described herein. Hilton Grand Vacations may use historical reservation data for the property to forecast the accommodations projected to remain unused by Club Members or to be

used by Club Members for other benefits and services requiring monetization by the Hilton Grand Vacations Club Program and rent such accommodations prior to the start of the Open Season Reservation Window in order to maximize occupancy levels at the property.

Additionally, inventory owned by a developer or an affiliated resort and not yet sold, may be made available for reservation by Members or used by the developer for any purpose including but not limited to, exchange, rental, Elite privileges and promotional purposes.

Contact. From time to time. Hilton Grand Vacations and its affiliates, may offer products, services and Member benefits through mail, telephone (including wireless, cellular or VOIP accounts), mobile messaging, SMS text and email or otherwise contact you regarding your account or to collect any amounts due. By participating in the Club program, Members expressly consent, request and agree to such contacts, including but not limited to, solicitations using automated dialing equipment, prerecorded messages. and/or cellular phones or service. Each Member acknowledges and agrees that in order to benefit from membership privileges and services available through the Club and its affiliates, it is necessary for Hilton Grand Vacations to contact Members from time to time. Communications to and from Hilton Grand Vacations representatives may be recorded for training and/or quality assurance. For more information about the privacy policies of Hilton Grand Vacations, go to club.hiltongrandvacations.com or hiltongrandvacations.com and select the privacy policy link.

Restriction on Use of Hilton Materials, All names, logos, trademarks, service marks, trade dress and trade names of Hilton Grand Vacations and Hilton Grand Vacations Club are proprietary to Hilton Worldwide Holdings, Inc. ("Hilton") and may not be used by anyone for any purpose, without the prior express written consent of Hilton. All materials contained at club.hiltongrandvacations.com

and hiltongrandvacations.com including content and imagery are copyrighted property. No material from these sites or any website owned by Hilton Grand Vacations or its affiliates, may be copied, reproduced. republished, uploaded, posted, transmitted or distributed in any way. The use of any Hilton copyrighted material is prohibited. Hilton considers its trademarks and copyrighted property to be valuable assets and takes infringement of them seriously.

Members who are also employees of Hilton Grand Vacations or its affiliates are bound by both these rules and the Hilton Grand Vacations Code of Conduct. Employees are prohibited from accessing internal systems directly for membership privileges and benefits and must call the Club or utilize the club. hiltongrandvacations.com for all purposes related to their membership account.

Third-Party Services. Select services and benefits made available through the Club, including but not limited to cruise services and hotel accommodations, may be operated, owned, managed and/or marketed by third parties outside the control of Hilton Grand Vacations. These benefits and services are separate and distinct from the Club, and its affiliates, and are subject to separate terms and conditions. Hilton Grand Vacations may suspend, alter or terminate any such third-party services and benefits at any time. Hilton Grand Vacations is not responsible, and assumes no liability, for changes or discontinuances of any third-party service or product(s) offered or available through the Club. Hilton Grand Vacations may share personal information about Members with such third parties so that such third parties may provide Members services, products and benefits to Members. or Hilton Grand Vacations or its affiliated entities. For more information about the privacy policies of Hilton Grand Vacations. go to club.hiltongrandvacations.com or hiltongrandvacations.com and select the privacy policy link.

Third-Party Information. Information about resorts. ClubPartner Perks, the Hilton portfolio of brands, RCI and other benefits and services is obtained from each provider. Reasonable efforts are made to ensure the information is accurate as of the date such information is published; however, Hilton Grand Vacations Club, LLC ("Hilton Grand Vacations") and its affiliates, are not responsible for and disclaim any liability for any inaccurate, incomplete or misleading information.

No Liability. Hilton Grand Vacations and its affiliates, including each of their officers, directors, employees and agents shall have no liability to Members or their Guests for any loss, injury or damage, including death, occurring as a result of the Member, a resort, or the Club's action or failure to act or otherwise related to any use or failure to use any benefits or services available through Club membership including any third-party services or benefits made available to Members. Any liability will be limited to the transaction fees paid, if any, Hilton Grand Vacations is not liable or responsible for a Member's failure to make beneficial use of their ClubPoints or to receive a specific reservation outside of the Member's Home Week reservation during the Home Week Priority Reservation Window.

No Representations. Representations upon which a Member may rely concerning Club are limited to those presented at club.hiltongrandvacations.com the Club Disclosure Statement or otherwise supplied in writing from an authorized representative of Hilton Grand Vacations. No other representations are valid or binding on Hilton Grand Vacations. Hilton Grand Vacations makes no representation as to the income, sales or other tax consequences of or associated in any way with membership, including any referral program, the acquisition of Hilton Honors Points through the Hilton Honors Guest loyalty program, or as to the deductibility of any related expenses.

Damages and Expenses. Any damage to personal property, resort property or furnishings, or expense caused or incurred by a Member or their Guest is the sole responsibility of the Member.

**Grievance.** Concerns about accommodations or services provided at a resort or other provider should be directed to the accommodating party at the earliest opportunity. If a concern is not resolved, Members may contact Hilton Grand Vacations, Member Services at 6355 MetroWest Blvd... Suite 180, Orlando, FL 32835.

Governing Law; Disputes. Membership is governed exclusively by the laws of the state of Florida without giving effect to any choice of law or conflict of law rules or provisions that would cause the application of other state laws. Any action at law or inequity by a Member regarding membership must be RESOLVED BY SUBMISSION TO INDIVIDUAL ARBITRATION in accordance with the rules of the American Arbitration Association then in effect. Members agree that their RIGHTS TO A JURY TRIAL OR COLLECTIVE OR CLASS ACTION ARE WAIVED. If all or a portion of these rules are ruled illegal or unenforceable, the offending portion(s) will be severed and any other provision, including this arbitration provision, will remain enforceable but only on an individual basis. Members agree that any dispute as to whether claims fall within the scope of this arbitration provision shall be determined solely by a court, and not by an arbitrator.

Capitalized terms not defined in these rules shall have the meaning ascribed to them in the Hilton Grand Vacations Club Disclosure Statement.

The failure by Hilton Grand Vacations to exercise rights or enforce any violations hereunder will not constitute a waiver.

The program terms and conditions herein supersede any prior terms and conditions.

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## Hilton Grand Vacations Club 2021 Fee Schedule

Effective January 2021

Each membership account shall be liable for one annual Club Dues expense. Annual Club Dues are \$186 per membership account for Club Members residing in the U.S. or Canada and \$219 (¥24.759) for Members residing outside the U.S. or Canada.

Owners at The Central at 5th by Hilton Club. West 57th Street by Hilton Club. The Residences by Hilton Club, Liberty Place Charleston by Hilton Club, La Pacifica Los Cabos by Hilton Club, The District by Hilton Club and The Quin by Hilton Club can pay "Inclusive Club Dues" that includes annual Club Dues, plus unlimited Home Resort Priority, by Hilton Club Priority, and Club reservation fees priced at \$99 or less. Inclusive Club Dues give Owners of these resorts the opportunity to book Club reservations for free. Inclusive Annual Dues are \$313 for Members residing in the U.S. or Canada and \$338 for Members residing outside the U.S. or Canada.

Certain reservations and transactions require a fee per reservation/transaction.

ACTIVATION FEES	
Enrollment / Activation fee Purchased through HRC or its Affiliates	\$382
Ownership Change Fee One fee (when multiple weeks enrolled at same time)	\$429
Activation Fee Voluntary (1 Interval)	\$399

TRANSACTION FEES		
RESORT RESERVATIONS		
Home Week	Complimentary	
Home Resort Priority, by Hilton Club Priority or Club (Changeable) – Phone / Online	\$99 / \$59	
Club or Home Resort using Bonus Points – Phone / Online	\$109 / \$79	
CLUB PARTNER PERKS – Phone / Online	\$129	
POINT STRETCHING		
Hilton Honors Conversion – Phone / Online	\$149 / \$139	

\$129 / \$119

\$69

Saved Points Deposit - Phone / Online

Cancellation Protection - Phone / Online

TRANSACTION FEES, continued		
POINT STRETCHING		
RCI Deposit – Phone / Online	\$149 / \$139	
Extending RCI Deposited Points	\$139	
Borrow	Complimentary	

GUEST CERTIFICATES		
Home Week	Complimentary	
Home Resort Priority, by Hilton Club Priority or Club Reservations – Phone / Online	\$59	
Open Season Cash	Not Available	
Transaction fees listed above may be increased or decreased up to \$9.00 throughout the year.		
Reservations at select Hilton Grand Vacations resorts confirmed outside of the Club program (including through RCI) may incur a daily resort charge.		

## RCI Exchange Fee Schedule Effective January 2021

RCI WEEKLY RESERVATIONS on a per reservation basis	\$239	
RCI NIGHTLY RESERVATIONS <sup>1</sup>		
1 Night	\$59	
2 Nights	\$79	
3 Nights	\$109	
4 Nights	\$139	
5 Nights	\$179	
6 Nights	\$199	
7 Nights	\$239	
RCI Guest Certificate \$89		
<sup>1</sup> An additional housekeeping fee will be charged by the resort.		

Additional Charges. Some resorts may require additional fees for the use of certain amenities, housekeeping services, utilities and facilities. These fees, where required, are determined and collected by the resort. In addition, some jurisdictions may require payment of a tax on the occupancy of resort accommodations. Payment of any transient occupancy tax is the responsibility of the Member or Guest staying at the resort and is not part of any Club fee.

# **Vacation** Planning Calendar

YEAR		2021	
WEEK NUMBER	FRIDAY TO FRIDAY	SATURDAY TO SATURDAY	SUNDAY TO SUNDAY
1	01/01 - 01/08	01/02 - 01/09	01/03 – 01/10
2	01/08 - 01/15	01/09 – 01/16	01/10 – 01/17
3	01/15 - 01/22	01/16 - 01/23	01/17 - 01/24
4	01/22 - 01/29	01/23 - 01/30	01/24 - 01/31
5	01/29 - 02/05	01/30 - 02/06	01/31 – 02/07
6	02/05 - 02/12	02/06-02/13	02/07 - 02/14
7	02/12 - 02/19	02/13 - 02/20	02/14 - 02/21
8	02/19 - 02/26	02/20 - 02/27	02/21-02/28
9	02/26 - 03/05	02/27 - 03/06	02/28 - 03/07
10	03/05 - 03/12	03/06 - 03/13	03/07 - 03/14
11	03/12 - 03/19	03/13 - 03/20	03/14 - 03/21
12	03/19 - 03/26	03/20 - 03/27	03/21 - 03/28
13	03/26-04/02	03/27 - 04/03	03/28 - 04/04
14	04/02 - 04/09	04/03 - 04/10	04/04 - 04/11
15	04/09 – 04/16	04/10 - 04/17	04/11 - 04/18
16	04/16-04/23	04/17 - 04/24	04/18 - 04/25
17	04/23-04/30	04/24 - 05/01	04/25 - 05/02
18	04/30 - 05/07	05/01 – 05/08	05/02 – 05/09
19	05/07 – 05/14	05/08 – 05/15	05/09 – 05/16
20	05/14 - 05/21	05/15 - 05/22	05/16 - 05/23
21	05/21 - 05/28	05/22-05/29	05/23 - 05/30
22	05/28 - 06/04	05/29 - 06/05	05/30-06/06
23	06/04 - 06/11	06/05 - 06/12	06/06 - 06/13
24	06/11 – 06/18	06/12 - 06/19	06/13 - 06/20
25	06/18 - 06/25	06/19 - 06/26	06/20 - 06/27
26	06/25 - 07/02	06/26 - 07/03	06/27 - 07/04
27	07/02 - 07/09	07/03 - 07/10	07/04 - 07/11
28	07/09 - 07/16	07/10 - 07/17	07/11 - 07/18
29	07/16 - 07/23	07/17 - 07/24	07/18 - 07/25
30	07/23 - 07/30	07/24 - 07/31	07/25 - 08/01
31	07/30 - 08/06	07/31 - 08/07	08/01-08/08
32	08/06-08/13	08/07 - 08/14	08/08 - 08/15
33	08/13-08/20	08/14 - 08/21	08/15 - 08/22
34	08/20 - 08/27	08/21-08/28	08/22-08/29
35	08/27 - 09/03	08/28 - 09/04	08/29 - 09/05
36	09/03 - 09/10	09/04-09/11	09/05 - 09/12
37	09/10 - 09/17	09/11 - 09/18	09/12 - 09/19
38	09/17 - 09/24	09/18 - 09/25	09/19 - 09/26
39	09/24 - 10/01	09/25 - 10/02	09/26 - 10/03
40	10/01 - 10/08	10/02 - 10/09	10/03 - 10/10
41	10/08 - 10/15	10/09 - 10/16	10/10 - 10/17
42	10/15 - 10/22	10/16 - 10/23	10/17 - 10/24
43	10/22 - 10/29	10/23 - 10/30	10/24 - 10/31
44	10/29 - 11/05	10/30 - 11/06	10/31 - 11/07
45	11/05 - 11/12	11/06 - 11/13	11/07 - 11/14
46	11/12 - 11/19	11/13 - 11/20	11/14 - 11/21
47	11/19 - 11/26	11/20 - 11/27	11/21 – 11/28
48	11/26 - 12/03	11/27 - 12/04	11/28 - 12/05
50	12/03 – 12/10 12/10 – 12/17	12/04 – 12/11 12/11 – 12/18	12/05 - 12/12
51	12/17 - 12/24	12/11 - 12/18	12/12 – 12/19 12/19 – 12/26
52			12/19 - 12/26
J2	12/24/21 – 12/31/21	12/25/21-01/01/22	12/20/21-01/02/22

12/31/21-01/07/22

DECEMBER 31: All unused, current-year ClubPoints expire. Please note: This calendar is provided as a reference. Please confirm all travel dates with the resort you plan to visit prior to your arrival.

	2022	
FRIDAY TO	SATURDAY TO	SUNDAY TO
FRIDAY	SATURDAY	SUNDAY
01/07 - 01/14	01/01 - 01/08	01/02 - 01/09
01/14 - 01/21	01/08 - 01/15	01/09 - 01/16
01/21 - 01/28	01/15 - 01/22	01/16 - 01/23
01/28 - 02/04	01/22 - 01/29	01/23 - 01/30
02/04 - 02/11	01/29 - 02/05	01/30 - 02/06
02/11 - 02/18	02/05 - 02/12	02/06 - 02/13
02/18 - 02/25	02/12 - 02/19	02/13-02/20
02/25 - 03/04	02/19 - 02/26	02/20 - 02/27
03/04-03/11	02/26-03/05	02/27 - 03/06
03/11 - 03/18	03/05 - 03/12	03/06 - 03/13
03/18 - 03/25	03/12 - 03/19	03/13 - 03/20
03/25 - 04/01	03/19 - 03/26	03/20 - 03/27
04/01-04/08	03/26-04/02	03/27 - 04/03
04/08 - 04/15	04/02-04/09	04/03 - 04/10
04/15 - 04/22	04/09 - 04/16	04/10 - 04/17
04/22-04/29	04/16-04/23	04/17 - 04/24
04/29 - 05/06	04/23-04/30	04/24 - 05/01
05/06 - 05/13	04/30 - 05/07	05/01 – 05/08
05/13 - 05/20	05/07 – 05/14	05/08 – 05/15
05/20 - 05/27	05/14 - 05/21	05/15 - 05/22
05/27 - 06/03	05/21 - 05/28	05/22-05/29
06/03 - 06/10	05/28 - 06/04	05/29 - 06/05
06/10 - 06/17	06/04 - 06/11	06/05-06/12
06/17 - 06/24	06/11 - 06/18	06/12 – 06/19
06/24 - 07/01	06/18-06/25	06/19-06/26
07/01 – 07/08	06/25 - 07/02	06/26 - 07/03
07/08 – 07/15	07/02 – 07/09	07/03 – 07/10
07/15 - 07/22	07/09 – 07/16	07/10 - 07/17
07/22 - 07/29	07/16 - 07/23	07/17 - 07/24
07/29 - 08/05	07/23 - 07/30	07/24 - 07/31
08/05-08/12	07/30 - 08/06	07/31 – 08/07
08/12 - 08/19	08/06-08/13	08/07 - 08/14
08/19 - 08/26	08/13 - 08/20	08/14-08/21
08/26-09/02	08/20-08/27	08/21-08/28
09/02-09/09	08/27-09/03	08/28-09/04
09/09 - 09/16	09/03 - 09/10	09/04-09/11
09/16 - 09/23	09/10 - 09/17	09/11 - 09/18
09/23-09/30	09/17 - 09/24	09/18 - 09/25
09/30 – 10/07	09/24 - 10/01	09/25 – 10/02
10/07 - 10/14	10/01 – 10/08	10/02 – 10/09
10/14 - 10/21	10/08 – 10/15	10/09 – 10/16
10/21 - 10/28	10/15 – 10/22	10/16 - 10/23
10/28 - 11/04	10/22 - 10/29	10/23 – 10/30
11/04 – 11/11	10/29 – 11/05	10/30 – 11/06
11/11 - 11/18	11/05 – 11/12	11/06 – 11/13
11/18 – 11/25	11/12 – 11/19	11/13 – 11/20
11/25 – 12/02	11/19 – 11/26	11/20 – 11/27
12/02 – 12/09	11/26 – 12/03	11/27 – 12/04
12/09 – 12/16	12/03 – 12/10	12/04 – 12/11
12/16 - 12/23	12/10 – 12/17	12/11 – 12/18
12/23 - 12/30	12/17 – 12/24	12/18 – 12/25
12/30/22-01/06/23	12/24/22-12/31/22	12/25/22-01/01/23
	12/31/22-01/07/23	

	2023	
FRIDAY TO FRIDAY	SATURDAY TO SATURDAY	SUNDAY TO SUNDAY
01/06 - 01/13	01/07 - 01/14	01/01 – 01/08
01/13 - 01/20	01/14 - 01/21	01/08 – 01/15
01/20 - 01/27	01/21 - 01/28	01/15 - 01/22
01/27 - 02/03	01/28 - 02/04	01/22 - 01/29
02/03 - 02/10	02/04-02/11	01/29 – 02/05
02/10 - 02/17	02/11 - 02/18	02/05 - 02/12
02/17 - 02/24	02/18 - 02/25	02/12 - 02/19
02/24 - 03/03	02/25 - 03/04	02/19-02/26
03/03-03/10	03/04-03/11	02/26-03/05
03/10-03/17	03/11-03/18	03/05-03/12
03/17-03/24	03/18-03/25	03/12-03/19
03/24-03/31	03/25-04/01	03/19-03/26
03/31-04/07	04/01-04/08	03/26-04/02
04/07-04/14	04/08-04/15	04/02-04/09
04/14-04/21	04/15 - 04/22	04/09-04/16
04/21-04/28	04/22-04/29	04/16-04/23
04/28-05/05	04/29-05/06	04/23-04/30
05/05-05/12	05/06-05/13	04/30-05/07
05/12-05/19	05/13-05/20	05/07-05/14
05/19-05/26	05/20-05/27	05/14-05/21
05/26-06/02	05/27-06/03	05/21-05/28
06/02-06/09	06/03-06/10	05/28-06/04
06/09-06/16	06/10-06/17	06/04-06/11
06/16-06/23	06/17-06/24	06/11-06/18
06/23-06/30	06/24-07/01	06/18-06/25
06/30-07/07	07/01-07/08	06/25-07/02
07/07 - 07/14	07/08 - 07/15	07/02 - 07/09
07/14-07/21	07/15 - 07/22	07/09 - 07/16
07/21-07/28	07/22-07/29	07/16-07/23
07/28-08/04	07/29-08/05	07/23-07/30
08/04-08/11	08/05-08/12	07/30-08/06
08/11-08/18	08/12-08/19	08/06-08/13
08/18-08/25	08/19-08/26	08/13-08/20
08/25-09/01	08/26-09/02	08/20-08/27
09/01-09/08	09/02-09/09	08/27-09/03
09/08-09/15 09/15-09/22	09/09-09/16 09/16-09/23	09/03-09/10 09/10-09/17
09/22-09/29		09/17-09/24
09/29-10/06	09/23-09/30 09/30-10/07	09/24-10/01
	10/07 - 10/14	10/01 – 10/08
10/06 - 10/13	10/14 - 10/21	10/08 – 10/15
10/20 - 10/27	10/21 - 10/28	10/15 - 10/22
10/27 - 11/03	10/28 - 11/04	10/22 - 10/29
11/03 - 11/10	11/04 - 11/11	10/29 - 11/05
11/10 – 11/17	11/11 - 11/18	11/05 – 11/12
11/17 - 11/24	11/18 – 11/25	11/12 – 11/19
11/24 - 12/01	11/25 - 12/02	11/19 – 11/26
12/01 – 12/08	12/02 - 12/09	11/26 - 12/03
12/08 – 12/15	12/09 – 12/16	12/03 – 12/10
12/15 - 12/22	12/16 - 12/23	12/10 – 12/17
12/22-12/29	12/23 – 12/30	12/17 – 12/24
12/29/23-01/05/24	12/30/23 - 01/ 06/24	12/24/23 – 12/31/23
, , ,	, , , ,	12/31/23 - 01/ 07/24

## Club Affiliated Resort Seasons

#### **NORTH AMERICA**

	RESORTS WEEK NUMBER	01	02	03	04	05	06	07	08	09	10	11	12	13	14
<b>∀</b>	Carlsbad: Carlsbad Seapointe Resort	G	G	G	G	G	G	G	G	G	G	G	G	G	G
CALIFORNIA	Carlsbad: Hilton Grand Vacations at MarBrisa	G	G	G	G	G	G	G	G	G	G	G	G	G	G
CALII	Carlsbad: Grand Pacific Palisades Vacation Resort	G	G	G	G	G	G	G	G	G	G	G	G	G	G
COLORADO	Breckenridge: Valdoro Mountain Lodge	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	P
	Orlando: Hilton Grand Vacations Orlando at SeaWorld	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Orlando: Hilton Grand Vacations at Tuscany Village	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	P
	Orlando: Las Palmeras by Hilton Grand Vacations	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	P
	Orlando: Parc Soleil by Hilton Grand Vacations	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	F
	Miami Beach: Hilton Grand Vacations at McAlpin – Ocean Plaza	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	P
	Hutchinson Island: Plantation Beach Club at Indian River Plantation	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
SIDA	Captiva Island: South Seas Island Resorts	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
FLORIDA	Fort Myers Beach: Seawatch On-the-Beach Resort	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
	Marco Island: The Charter Club of Marco Beach®	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
	Marco Island: Club Regency of Marco Island	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
	Marco Island: Eagle's Nest Beach Resort	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
	Marco Island: Sunset Cove Resort	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	C
	Marco Island: The Surf Club of Marco	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
	Sanibel Island Resorts	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	C
ILLINOIS	Chicago: Hilton Grand Vacations Chicago Downtown/Magnificent Mile	S	S	S	S	S	S	S	S	G	G	G	G	G	G
	Las Vegas: Elara by Hilton Grand Vacations	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	P
	Las Vegas: Elara by Hilton Club	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	P
ADA	Las Vegas: Hilton Grand Vacations at the Flamingo	S	S	S	S	G	G	G	G	Р	Р	Р	Р	Р	F
NEVADA	Las Vegas: Hilton Grand Vacations on Paradise	S	S	S	S	G	G	G	G	Р	Р	Р	Р	Р	F
	Las Vegas: Hilton Grand Vacations on the Boulevard	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	F
	Las Vegas: HGV at Trump International Hotel Las Vegas	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	P
	New York City: The Residences by Hilton Club	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	F
NEW YORK	New York City: West 57th Street by Hilton Club	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	F
N S	New York City: The Central at 5th by Hilton Club	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	F
	New York City: The Quin Central Park by Hilton Club	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	F
	Charleston: Liberty Place Charleston by Hilton Club	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	F
Ι¥	Hilton Head Island: Ocean Oak Resort by Hilton Grand Vacations	S	S	S	S	S	S	S	G	G	G	G	G	G	G
SOUTH CAROLINA	Myrtle Beach: Hilton Grand Vacations at Anderson Ocean Club	S	S	S	S	S	S	S	G	G	G	G	G	G	C
CA	Myrtle Beach: Ocean 22 by Hilton Grand Vacations	S	S	S	S	S	S	S	G	G	G	G	G	G	(
	Myrtle Beach: Ocean Enclave by Hilton Grand Vacations	S	S	S	S	S	S	S	G	G	G	G	G	G	(
UTAH	Park City: Sunrise Lodge by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	F
DC	Washington, DC: The District by Hilton Club	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	P
	WEEK NUMBER	01	02	03	04	05	06	07	08	09	10	11	12	13	14

#### **SEASONS CHART KEY:**









15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	Р	Р
G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	Р	Р
G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	Р	Р
Р	В	В	В	В	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	S	S	S	S	S	Р	Р	Р	Р	Р	Р
Р	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	Р	Р
Р	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	G	G	G	G	G	G	S	S	Р	Р
G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	Р	*E
Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	Р	*E
Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	S	S	*E	*E
Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	S	S	Р	*E
Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	Р	*E
Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	Р	*E
Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	*E
Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	*E
Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	*E
Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	*E
Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	Р
G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	S	S	S	G	G
G	G	G	G	G	G	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	S	S	S	G	G
G	G	G	G	G	G	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	S	S	S	G	G
G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	S	S	S	G	G
Р	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	S	S	S	S	S	S	S	S	S	S	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	Р	Р	Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G
15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52

## Club Affiliated Resort Seasons

#### **HAWAII**

	RESORTS WEEK NUMBER	01	02	03	04	05	06	07	08	09	10	11	12	13	14
	Island of Oahu: Grand Waikikian by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Island of Oahu: Hokulani Waikiki by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Island of Oahu: Kalia Suites by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
=	Island of Oahu: Lagoon Tower by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
HAWAII	Island of Oahu: The Grand Islander by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
工	Island of Hawaii: Kings' Land by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Island of Hawaii: Kohala Suites by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Island of Hawaii: Ocean Tower by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Island of Hawaii: The Bay Club at Waikoloa Beach Resort	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Maui: Maui Bay Villas by Hilton Grand Vacations	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	WEEK NUMBER	01	02	03	04	05	06	07	08	09	10	11	12	13	14

#### **INTERNATIONAL**

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	RESORTS WEEK NUMBER	01	02	03	04	05	06	07	08	09	10	11	12	13	14
BARBADOS	St. Philip: Hilton Grand Vacations at The Crane	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
ITALY	Tuscany: Hilton Grand Vacations at Borgo alle Vigne	Р	G	G	G	G	G	G	G	G	G	G	G	Р	Р
JAPAN	Odawara-shi: The Beach Resort Sesoko by Hilton Club	Р	G	G	G	G	G	G	G	G	G	G	Р	Р	G
JAPAN	Odawara-shi: The Bay Forest Odawara by Hilton Club	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р
	Acapulco: Fiesta Americana Villas Acapulco	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
	Cancun: Fiesta Americana Villas Cancun	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Cancun: Fiesta Americana Condesa Cancun All Inclusive	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Cozumel: Fiesta Americana Cozumel All Inclusive Resort	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
MEXICO	Cozumel: The Explorean Cozumel	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
MEX	Kohunlich: The Explorean Kohunlich	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
	Los Cabos: Fiesta Americana Villas Los Cabos All Inclusive Golf and Spa Resort	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Los Cabos: Grand Fiesta Americana Los Cabos All Inclusive Golf and Spa	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Los Cabos: La Pacifica Los Cabos by Hilton Club	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Playa del Carmen: Live Aqua Boutique Resort Playa del Carmen	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
	Puerto Vallarta: Grand Fiesta Americana Puerto Vallarta All Inclusive	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
PORTUGAL	Vilamoura: Hilton Vilamoura Vacation Club	S	S	S	S	S	S	G	G	G	G	G	G	G	Р
۵	Inverness-shire: Hilton Grand Vacations at Coylumbridge	В	В	В	В	S	S	G	G	G	G	G	G	G	Р
LAN	Royal Deeside: Hilton Grand Vacations at Craigendarroch Lodges	Р	В	В	В	S	S	G	G	G	G	G	G	G	Р
SCOTLAND	Royal Deeside: Hilton Grand Vacations at Craigendarroch Suites	Р	S	S	S	S	S	G	G	G	G	G	G	G	Р
Š	Perthshire: Hilton Grand Vacations at Dunkeld	В	В	В	В	S	S	G	G	G	G	G	G	G	Р
	WEEK NIIMBED	01	-	02	$\equiv$	$\equiv$	١٠٠			_	$\overline{}$	11	12	12	=

#### **SEASONS CHART KEY:**









15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р
Р	Р	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E
15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52

15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
Р	Р	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	*M	Р
G	G	Р	Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	G	Р	G	Р	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	Р	G	G	G	Р	Р	Р	G	G	G	Р	Р
G	G	G	S	S	S	S	S	S	S	S	S	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	В	В	В	В	В	S	S	S	G	G	S	S	S	Р	Р
Р	Р	Р	Р	S	S	S	S	S	S	S	G	G	G	G	G	G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	S	S	S	S	S	S	S	G	G	G	G	G	G	G	G	G	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	Р	Р
G	G	G	G	S	S	S	S	S	S	S	G	Р	Р	Р	Р	Р	Р	G	G	G	В	В	В	В	В	В	В	S	S	S	G	G	S	S	S	Р	Р
G	G	G	G	S	S	S	S	S	S	S	G	Р	Р	Р	Р	Р	Р	G	G	G	В	В	В	В	В	В	В	S	S	S	G	G	S	S	S	Р	Р
G	G	G	G	G	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	*E	*E
Р	Р	Р	Р	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	Р	Р	Р	G	G	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	G	G	G	G	G	G	G	G	G	G	G	Р	Р
Р	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	*E	*E	*E	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	G	G	S	S	S	S	S	Р	Р
Р	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	В	В	В	Р	Р
Р	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	В	В	В	В	Р
Р	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	S	S	S	*M	Р
Р	G	G	G	G	G	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	Р	S	S	S	S	В	В	В	Р	Р
15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52

## CONTACT

We are committed to providing you with excellent service and are available to assist you via the following communication channels:

#### Web:

club.hiltongrandvacations.com

#### Hilton Grand Vacations Club Reservation Services:

800-932-4482 U.S. and Canada +44-845-608-6385 Europe 407-613-3141 Worldwide

#### Hilton Club Reservation Services:

888-852-2582 U.S. and Canada 407-613-3700 Worldwide

#### Chat or Email:

Visit club.hiltongrandvacations.com to get started.

#### Fax:

407-613-3177

#### Mail:

Hilton Grand Vacations Club Member Services 6355 MetroWest Boulevard, Suite 180 Orlando, FL 32835

#### Please note:

Our service offices are closed on Sundays and major U.S. holidays. For current service hours, please visit club.hiltongrandvacations.com.

Current Club Rules are provided at point-of-sale and are also available online via the Club website.