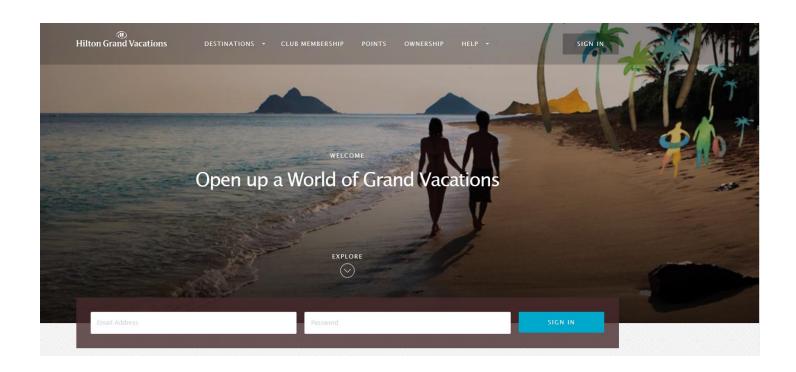
Navigating Your Club Member Website

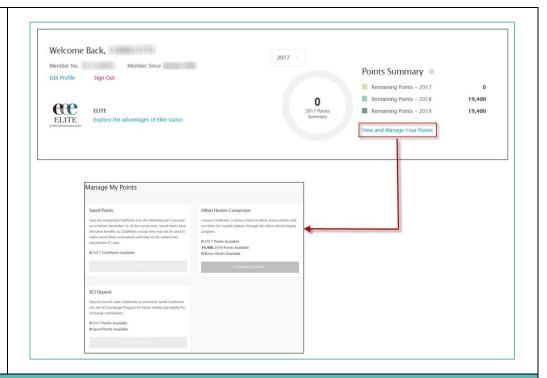


club.hiltongrandvacations.com



Member Dashboard – Seen when you login to your account

Points summary and also a link to View and Manage Your Points



Member Dashboard

Hilton Honors Account information and a link that will take you to the Hilton Honors page on the website

Account Holder.

Hilton Honors Number:
Current Tier: Cold
Point Balance: 226802 (as of June 08, 2017)

Learn More

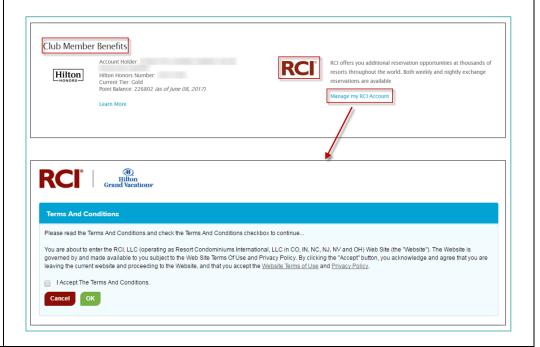
Hand Manage my RCI Account

Manage my RCI Account

Manage my RCI Account

Manage Your **RCI** Account

– Link that will take you to
the RCI Exchange Portal



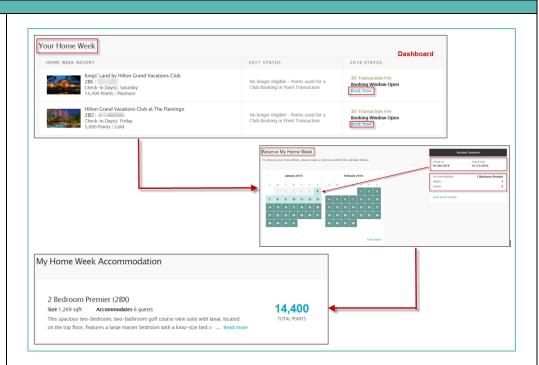
Member Dashboard

Home Week – See your Home Week(s) as well as a link to Book it Now



Member Dashboard

Home Week Booking – From the dashboard, click BOOK NOW and you will be taken to the booking page.

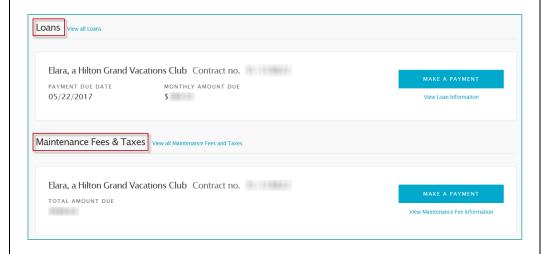


Member Dashboard

Loans and *Maintenance Fees & Taxes

You can click to find out information about your loan and your *Maintenance Fees & Taxes, also to make a payment.

*Maintenance Fees & Taxes only shows when there is a payment due.)



Booking a Club Reservation

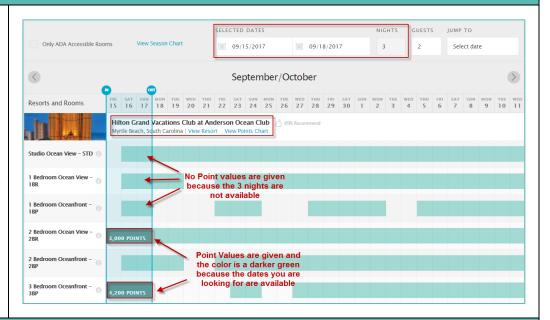
You can search by specific resort or region. You can add as much information as you like in order to narrow your search or give as little information as you want in order to see all of your options.



Booking a Club Reservation

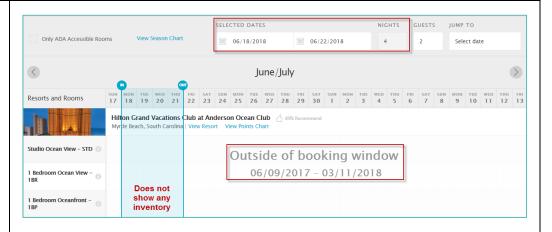
Search in order to use your Points for the reservation.

If it does not state the cost it means that all of your dates are not available.



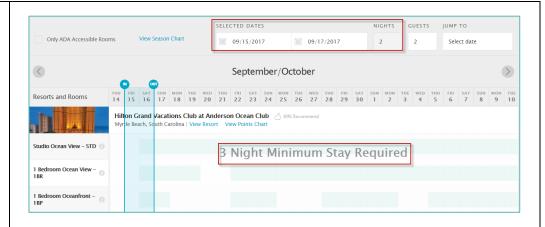
Booking a Club Reservation

This resulted in a message stating that your reservation cannot yet be booked as it is outside of the booking window.



Booking a Club Reservation

This resulted in a message stating that you have not selected the minimum number of nights to book a Club reservation using Points.



Switching from Club Reservations (Using Points) to Open Season Rental Reservations (Using Cash)

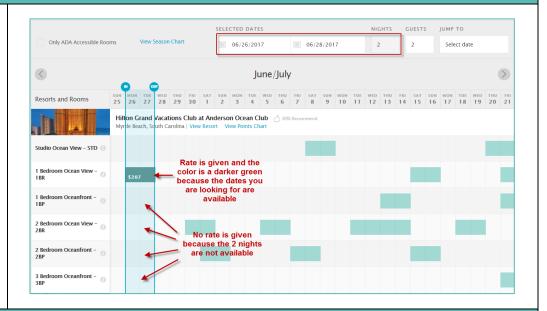
Click on the Words "Open Season" to switch from Club Reservations to Open Season Rental Reservations. You can switch back to Club Reservations in the same way.



Booking an Open Season Rental Reservation

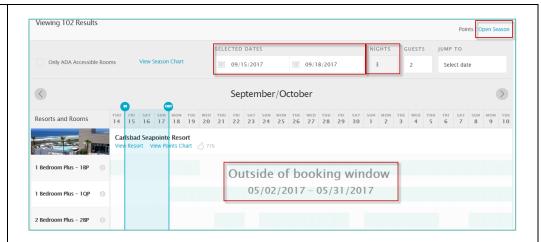
Search for Open Season Rental Reservations.

If it does not state the cost it means that all of your dates are not available.



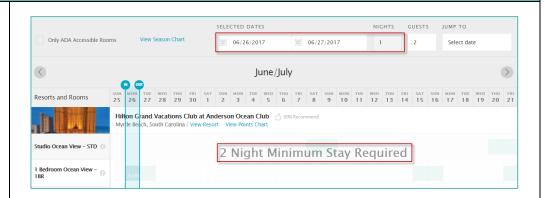
Booking an Open Season Rental Reservation

This resulted in a message stating that your reservation cannot yet be booked as it is outside of the booking window.



Booking an Open Season Rental Reservation

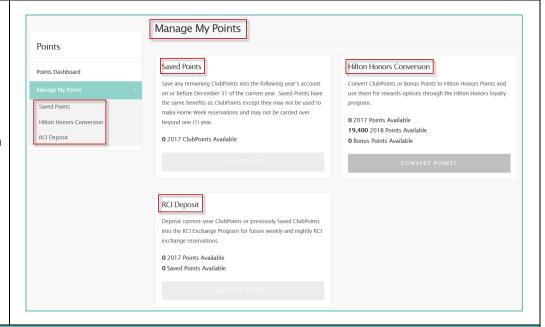
This resulted in a message stating that you have not selected the minimum number of nights to book a reservation using Cash.



Manage My Points

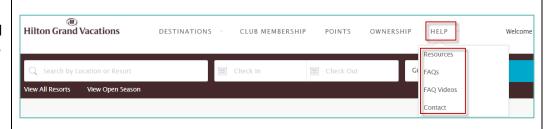
This is where you can decide what to do with any points that you have not used to travel. You can

- Save your Points
- Deposit to RCI
- Convert to Hilton Honors



Help

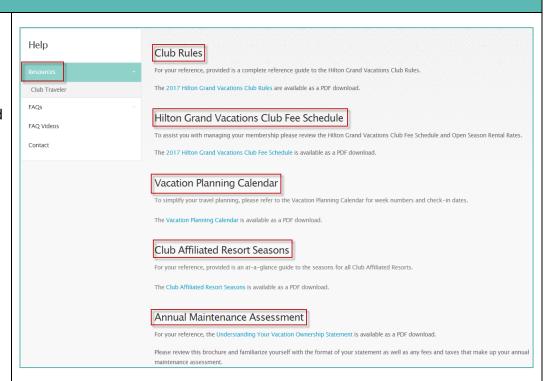
The Help button is located at the top right end of the menu. There you will find Resources – FAQs – FAQ Videos – Contact



Resources:

In this section you will find the following:

- Club Rules
- Fee Schedule
- Vacation Planning Calendar
- Club Affiliated **Resort Seasons**
- Annual Maintenance Assessment



FAQs With a View

New to Hilton Grand Vacations Club, or just need a refresher on one of the many features your membership provides? Find the training you need right here with this series of informational videos designed to help you get the most out of your vacation ownership and future travels.

Whether you need tips on making reservations and managing your points to converting and stretching your Club currency, or want a big-picture view of your maintenance fees at work so you know exactly what you're paying for, we hope you will find these videos to be a helpful reference.

FAQs FAQ Videos

Find answers to frequently asked questions along with videos



