

Dear Casa Ybel Owners,

The power has been restored to the IJK Suites, and we hope to restore power to the FGH Suites soon. Unfortunately, there is a delay due to parts availability. Additionally, we're continuing to apply for the necessary permits needed for the rebuild. The number of permit requests received by the city of Sanibel has made this process time-consuming.

As a reminder, Owners will be reimbursed if they were unable to use their 2022 week(s) because of the lasting impact of Hurricane Ian. With Hurricane Ian's landfall occurring while your billing statements were being prepared, the credits were not reflected on your billing statements. However, credits are currently being processed and will be applied to your account once finalized.

In addition, Owners who are unable to use their 2023 week(s) due to the property closure will also receive a credit, which will be processed at the end of each quarter. The insurance company requires Owners to make a payment before reimbursement, and you'll have the option to be refunded or apply the credit to your 2024 maintenance fees.

If you're an existing HGVC Club Member, you may trade your fixed- or flex-week reservation for HGVC ClubPoints. To trade your week, call Club Member Services at **800-932-4482** (toll-free, U.S. and Canada) or **407-613-3141** (worldwide). Please note that if you trade your week for points, then you will not receive a maintenance fee credit.

To avoid late fees, please be sure to pay your 2023 maintenance fees by Wednesday, February 15.

On a side note, all RCI and Interval International deposits for 2023 are on hold until we have a reopening date confirmed. In addition, the resort is still closed. For everyone's safety, please do not attempt to visit the property until we reopen.

Today's pictures show the area between the IJK parking lot and Casa Ybel Road and the debris that's being removed. The city of Sanibel is in the process of cleaning out all the debris, and all non-native, invasive plants, and trees.

Thank you,

Klaus Zingraff
Resort Director

(5 PICTURES BELOW)









